

SPECIMEN LEGAL NOTICE

From

(Full name, parentage, occupation and complete postal address of the consumer along with his contact number, email if any).

To

(Full name or names, parentage and complete postal address of business point of the (respondent) shopkeeper / wholesaler retailer / manufacturer's or of service providers along-with contact numbers, email(s) if any).

dated:-----

Subject: LEGAL NOTICE AGAINST DEFECTIVE PRODUCT / FAULTY SERVICE UNDER SECTION (U/S) 28 (1) OF THE PUNJAB CONSUMER PROTECTION ACT, 2005.

The undersigned do hereby serve upon you legal notice to the following effect:

The undersigned purchased / hired (article / service name) dated _____ from your (brand / shop / company / service provider, etc.) against the consideration of **Rs.**_____. But unfortunately, some defect (or mention defect / faulty explicitly) _____ was found on the (article / service name) after use of **(No. of days/stipulated period)**. The undersigned approached the same (outlet name/service provider) for return and refund but they received and kept the article for removal of defect/repair/service instead of return and refund/replacement/repair. (mention complete description/detail of correspondence between you and manufacturer/seller/service provider, etc. for the purpose of record.

Owing to all reasons mentioned above, the undersigned has suffered with huge mental agony, physical stress and loss of precious money & time, you are hereby legally bound to pay damages / loss of service / legal expenditure / price of product or service amounting to **Rs.** _____, along-with refund of consideration i.e. **Rs. (e.g 50,000/-)**, to the undersigned within fifteen days of receipt of this Legal notice otherwise the undersigned reserves the legal right to file a claim before the Consumer Court for damages against defective / substandard / expired product.

Full Name and Address
along with Cell number of
consumer/senders

Note: Copy of this legal notice along with its postal receipt has been retained by the undersigned for further legal proceedings.

GUIDELINES FOR DRAFTING LEGAL NOTICE

From

(Write full name, parentage, occupation and complete postal address of the consumer along with his contact number, email, if any).

To

(Write full name or names, parentage and complete postal address of business point of the (respondent) shopkeeper / wholesaler retailer / manufacturer's or of service providers along-with contact numbers, email, if any).

dated:-----

Subject: LEGAL NOTICE AGAINST DEFECTIVE PRODUCT / FAULTY SERVICE UNDER SECTION (U/S) 28 (1) OF THE PUNJAB CONSUMER PROTECTION ACT, 2005.

Note: "Legal notice could be served through council or himself by the consumer, the attached pattern of legal notice is hereby designed for the general public and consumers which is as under":

The undersigned do hereby serve upon you legal notice to the following effect:

The undersigned purchased, "name of product / service its details along-with date of purchase, consideration / prices / details of defects in product or service along-with denial if any. **(Write down all necessary details, facts regarding warranty / guarantee / replacement of product / return & refund policy and other cogent reasons for serving notice)**

In light of above submissions, the undersigned suffered huge mental agony, physical stress and loss of precious money & time. You are hereby asked to pay Rs. ----- as damages / loss of service / legal expenditure / price of product or service, etc. as you are legally bound to pay under PCP Act, 2005 to the undersigned within fifteen days of receipt of this Legal notice otherwise the undersigned reserves the right to file a claim before the consumer court or any other legal forum so available. **(Prayer must cover all necessary details, facts and legal aspects).**

Name

Address
Cell number of the
consumer

Note: Copy of legal notice along-with its postal receipt under Section 28(3) of PCP, Act, 2005 may be retained by the undersigned for further legal proceedings being mandatory.