

No. DCPC/GRW/10/54

DATE OF INSTITUTION **08.07.2010**

NATURE OF COMPLAINT **Sale of Defective Mobile Battery**

COMPLAINANT'S NAME **Shahid Younus**

RESPONDANT'S NAME **M. Mohsin Proprietor Sundal Mobile Service
Wazirabad**

PROCEEDINGS

Complainant alleged that on 24-06-2010 he purchased a battery of his mobile set Nokia 2300 from the respondent in consideration of Rs. 220. When he tried to charge the said battery, it was not functioning. He contacted to the respondent time and again for the replacement of battery but he turned a deaf ear to his complaint and refused to replace the said defective battery. He further alleged that the respondent did not issue him purchasing receipt inspite of the payment of Rs. 220 as well as misbehaved with him. Respondent appeared in person and verbally conceded the allegations mentioned in the complaint. The behaviour of the respondent was also not satisfactory even while the inquiry of the instant matter. A fine of Rs. 1000 is imposed upon the respondent as punishment for the violation of section 19 of PCP Act 2005 after the approval of Authority on 21-08-2010 and the file was disposed of.

**Assistant Director (Legal)/ Secretary,
District Consumer protection Council,
Gujranwala.**