

**In the Court of Ijaz Ali District & Sessions Judge/ Presiding Officer  
District Consumer Court Lahore.**

Complaint No	303/09
Date of institution	28.07.09
Date of decision.	03.01.11

**Rubina Choudhary V/s Saqib Yousf  
Complaint under Consumer Protection Act 2005 and claim for the Damages of Rs.  
20,000/-**

**Order**

Arguments heard and available record perused. Brief facts are that the petitioner purchased Iron steel trolley for an amount of Rs. 2500/-, amount was paid and trolley was delivered to the petitioner's house. The petitioner found that the trolley not according to the instructions as one of that leg was broken and had been painted just to deceive the customers and the petitioner made a complaint to the respondent whereupon the respondent promised to replace the same but did not do so. Hence the complaint in hand has been made.

2 The respondent Saqib Yousf has admitted that on 02-07-09 trolley was sold to the petitioner and that was according to the standard suggested by the petitioner, when the trolley was sent to the complainant's house the complaint was made on telephone call that trolley was not according to the petitioner whereupon she was told that respondent was ready to replace the same but complainant hesitating to get the trolley replace. According to version of the respondent he is ready to replace the same

3 In view of the statement of the respondent the complaint in hand is decided in the way that respondent would pay sale amount of Rs. 2500/- to the complainant (subject to return of trolley if in the possession of the petitioner) and respondent is also burdened with cost of Rs. 5000/- and this process would be completed with 15 days. The parties are left to bear their own costs.

**Announced  
03-01-11**

**Ijaz Ali  
Presiding Officer  
District Consumer Court**

**Lahore**

Certified that this Order consists of six pages which have been,  
corrected and signed by me.

**Announced**  
**20-12-10**

**Presiding Officer**  
**District Consumer Court, Lahore**  
**Lahore**