

**IN THE COURT OF MUHAMMAD SHABBIR HUSSAIN DISTRICT & SESSIONS  
JUDGE/PRESIDING OFFICER DISTRICT CONSUMER COURT MANDI BHAUDDIN.**

Case No. 19-2017

Instituted date: 05-09-2017

Decided Dated: 30-10-2017

***KHIZAR HAYAT S/O JHAN KHAN GONDAL RESIDENT OF JANJUA TOWN MANDI  
BHAUDDIN. (PETITIONER)***

**VERSUS**

***(1) TELENOR MOBILE COMPANY THROUGH CENTRAL INCHARGE HEAD OFFICE  
SILVER SQUAIR PLOT NO. 15 MEHAR ALI ROAD F-11 MARKEZ HEAD OFFICE  
TELENOR MOBLIE COMPANY ISLAMABAD***

***(2) DISTRICT INCHARGE DISTRICT OFFICE TELENOR MOBILE COMPANY MANDI  
BHAUDDIN (RESPONDENTS)***

**ORDER,**

Present learned counsels for the parties.

Respondents through their learned counsel's submitted written reply and raised objections inter alia, that this court had no jurisdiction to adjudicate the matter as respondents has no concerned with the alleged allegation. In rebuttal learned counsel for the petitioner contended that this court had jurisdiction to decide the matter as petitioner fall within ambit of customer whereas, respondents are services provider.

Petitioner/claimant in his petition claims that he is a practicing lawyer and customer of respondents under cell phone No. 0344-7538353, further, alleged that for the last two years he also hold easy paisa account next added that on 12-07-2017, at 9:30 a.m. he received call via cell No. 0344-9016090 from a caller who posing himself as employee of I.S.I. Next alleged that again he received call from No.051-1113737 who asked him to dial No \*67\*03498157050# after a while, petitioner received message that Rs. 2719/- had been transferred in account No. 0349-8157050 in favor of one Noor Muhammad. Whereas, petitioner had no concern with said Noor Muhammad. Further, added that respondents through fraudulently means and swindlers deprived the petitioner from the amount Rs. 2719/-


30-10-17

I have, gone through the petition in hand and heard the learned counsels for the parties and found that matter in hand squarely needs deep rooted inquiry and investigation through Federal Investigation Agency. This court had limited scope resultantly, matter in hand referred to Assistant Director F.I.A regional office District Gujrat who, is directed to probe into the matter, if deem necessary may summons the concern parties, who are strictly directed to attend and cooperate in the inquiry, so that the real culprits be brought to book.


If the Competent Authority/Assistant Director F.I.A affixed responsibility upon respondents and provisions of Punjab Consumer Protection Act, 2005 attracted then the petitioner may approach this court.

In the meantime petition in hand is hereby disposed of and file be consigned to the record room after due completion of legal process.

Announced on 30-10-2017

  
MUHAMMAD SHABBIR HUSSAIN  
DISTRICT & SESSIONS JUDGE/PRESIDING OFFICER  
DISTRICT CONSUMER COURT  
MANDI BHAUDDIN

Certificate: It is certified that this order consist of two pages which is dictated read corrected and signed by me.

  
MUHAMMAD SHABBIR HUSSAIN  
DISTRICT & SESSIONS JUDGE/PRESIDING OFFICER  
DISTRICT CONSUMER COURT  
MANDI BHAUDDIN