

Hasnain Afzal etc Vs M/S Bundu Khan Restaurant

Present.

Learned counsel for complainant.

1. Preliminary arguments heard. Order as follows:
2. Brief facts of the complaint are that on 21-01-2018 complainants went to the respondent restaurant for taking meal. Complainants alleged that they had to wait food almost one hour after placing their order because service of the waiters was too slow even bad due to some special guests. Complainants further alleged that meal was served to them. Complainant No. 1 saw plastic shopper in the naan and bee in the salan and Mst Kiran Aftab started vomiting after taking/seeing in their food and her stomach gone critical as she was admitted in hospital. Complainants allegedly suffered heavy loss due to negligent and dishonest and insulting behaviour and act of respondents. Complainant prayed this court to grant him Rs. 50 lac as compensation.

Complainants have failed to produce any receipt issued by respondent hotel, which shows their relationship of consumer and service provider. It is also important that allegedly complainants went to respondent hotel on 21-01-2018 and present complaint has been filed on 26-02-2018 i.e 35 days after arising of alleged cause of action. This complaint should be filed till 20-02-2018, which is not filed by complaint. Keeping in view the above discussion, instant complaint is dismissed.

