

was admittedly issued after three days; that maximum co-operation was made with all possible effort for the satisfaction of his grievance by the defendant; that legal notice was duly replied; that the matter was in the process; that no loss has occurred to the petitioner; that his grievance is redressed at first instance by issuance of duplicate sim card; that strict disciplinary action against the private shop retailer and penalty was also imposed; that it was communicated to PTA; that the PTML reserves the right to file case of undue harassment and blackmailing to the petitioner; that petition should be dismissed with costs and any further relief as the court deems fit should be awarded.

4. At this stage, permission is granted on request of learned counsel for the claimant under objection of learned counsel for the defendant to file fresh complaint after impleading the proprietor of the retailer shop while the present complaint is disposed off by way of return.

5. The parties are left to bear their own costs.

6. *A soft copy of this order would be available for publishing on the internet to the website of Punjab Consumer Protection Council Secretariat, 135-J, Model Town, Lahore for public disclosure and easy access of information to the consumers relating to the products and services under Rule 25 of PCP Rules 2009.*

7. *The file of this complaint is to be consigned to the record room duly page marked with proper index and after due completion and made available for issuance of attested copies and kept under safe custody till the period fixed for destruction in accordance with the Rules & Orders of Honourable Lahore High Court.*

Announced:
21-01-2012.

(MIRZA JAWAD A: BAIG)
D. & S. J. / P.O., D.C.C., D.G.K.,
PUNJAB, PAKISTAN.