

No. DCPC/GRW/10/56

DATE OF INSTITUTION **13.07.2010**

NATURE OF COMPLAINT **Violation of Section 18 & 19 of PCP Act
2005 by the shopkeeper**

COMPLAINANT'S NAME **Baber Hussain**

RESPONDANT'S NAME **Proprietor Tuck Shop PSO Pump Opp.
Jamia Arabia G. T. Road GRW**

PROCEEDINGS

Complainant alleged that on 01-07-2010 he purchased a packet of Lays chips from the respondent's tuck shop. The retail price mentioned on the packet was Rs. 25, whereas the respondent charged Rs. 30 for it. The respondent was asked to issue receipt at his letter head which he denied and issued the receipt on white paper which is the violation of section 19 of PCP Act 2005. It is further stated by the complainant that rate list was also not exhibited by the respondent. Respondent appeared alongwith his council and submitted written reply in which he denied the allegations leveled by the complainant. After the examination of the complaint as well as receipt, a fine of Rs. 2000 is imposed upon the respondent for violation of section 18 and 19 of PCP Act 2005 after the approval of Authority on 13-08-2010 and the file was disposed of.

**Assistant Director (Legal)/ Secretary,
District Consumer protection Council,
Gujranwala.**