

No. DCPC/GRW/09/40

DATE OF INSTITUTION 04.05.2009

NATURE OF COMPLAINT Defective Service for construction of lenter

COMPLAINANT'S NAME Asif Raza

RESPONDANT'S NAME Muhammad Ashiq Thakaydar

PROCEEDINGS

Complainant alleged that he made a verbal agreement with the respondent to put mud on his roof in consideration of Rs. 1800 and to fill lenter in consideration of Rs. 3200 respectively. It was also settled that these assignments will be completed through electric lift. He alleged that the respondent violated his agreement by putting mud manually instead of lift which caused wastage of time and mental torture to him. The complainant further alleged that after filling mud manually, the respondent was contacted for providing lift as per agreement but he informed that it will be available on next day. After the delay of one day, he further kept waiting by lame excuses. This whole process further caused him an irreparable mental and financial loss. At last, keeping in mind the conditions of weather, he has to arrange another lift on higher rates as compare to the rates which were fixed with the respondent. However, at the same time, the respondent reached at the spot and claimed that the said contract was assigned to him, therefore he will not allow this work to anybody else or he be paid Two Hundred Rupees more. In order to avoid further mental torture Rs. 200 were paid to the respondent inspite of his defective services. Respondent appeared in person and submitted his written reply in which he conceded the allegations. Therefore fine of Rs.

2000 is charged against him as punishment for the violation of section 11 of PCP Act 2005 and the file was disposed of after the approval of Authority on 25-07-2010.

**Assistant Director (Legal)/ Secretary,
District Consumer protection Council,
Gujranwala.**